

Managed Offsite Backup

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Backup redundancy shouldn't mean using two solutions. The hybrid cloud architecture empowers you to manage both local and cloud-based backup and recovery in one solution all from the comfort of your office, making the job of backup up easier and allowing you to focus on your clients.

- ✓ Protect your physical and virtual machines (VMware & Hyper-V)
- ✓ Backup at a file, application or machine level
- ✓ Protect files and folders, Exchange, MS SQL, MySQL, system state and network shares
- ✓ Upload and download bandwidth throttling

Flexible recovery options

You want the ability to recover whatever your customers need whenever they need it. Managed Online Backup supports file level recovery as well as volumes and applications, machines with physical, physical-to-virtual (P2V), and virtual-to-virtual (V2V) recovery all being supported.

Ultra-secure from end to end

Your customers' data is stored in our certified data centres worldwide. You choose in which country to store your customers' data - and that's where it stays, regardless of who comes looking for a copy. All data is encrypted with the Advanced Encryption Standard (AES) 128-bit encryption in motion and at rest. Every MAX Backup data centre, no matter where in the world, is either SSAE compliant or ISO certified, provides a 99.999% uptime guarantee and has 24/7 physical security.

Integrate everything in Remote Management

With Managed Online Backup (MOB) you have the luxury to protect your customers via the MAX Remote Management platform. You'll benefit from the multi-tenant architecture as well as being able to oversee all your other managed services via the single pane of glass. Naturally, Professional Services Automation (PSA) integration is also possible within the RM console.

Alerts with Managed Online Backup:

- ✓ Selection - what devices were selected for protection
- ✓ All sessions
- ✓ Integrity reports of all your backups

Virtual disaster recovery

Prepare for the worst and be ready every time. With some disasters, restoring to physical servers is no longer an option. When this happens, MAX Backup can easily recover to either VMware or Hyper-V virtual servers, ensuring your customers can get up and running as quickly as possible.

The native integration with both VMware and Hyper-V means VM system configurations are preserved during backup, enabling a direct restore to an existing or alternate VM host without the need to manually configure the target virtual machine and volumes beforehand.