

## Keep Your Business Running With...

### IT Support Services

Our team of experienced IT professionals consistently deliver a high quality support service to our end users.

Using IT support from Reality Solutions offers improved business performance, smarter technology with rapid problem diagnosis and quick resolution. Our commercially aware support team continuously deliver affordable and efficient solutions to facilitate enhanced productivity and reduced costs for our customers.

#### HOW DOES REALITY SOLUTIONS SUPPORT YOU?

- Unlimited Telephone support
- Unlimited E-mail support
- Unlimited Online remote access support
- On-site support visits
- IT Health Checks, advice & news
- Regular formalised site visits
- Dedicated account manager
- Liaise with 3rd Party Software companies when needed
- Lots of offers & discounts for Customers

#### Available Payment Plans

- Monthly Direct Debit
- Annual Invoice
- Pay As You Go

#### WHAT OTHER SERVICES COULD YOU BENEFIT FROM?

- Infrastructure maintenance
- Infrastructure design and implementation
- Offsite data backup
- IT Security
- Disaster recovery
- Supported Data networks
- Monitoring & server backup
- Training
- Continuity planning

#### WHAT PACKAGES ARE AVAILABLE

- Standard = Business Support Hours
- 24/7 Support
- Tailored Support Hours

For more information  
Call: 03300 160565  
Email: [sales@realitysolutions.co.uk](mailto:sales@realitysolutions.co.uk)

<https://realitysolutions.co.uk>



<https://www.linkedin.com/company-beta/2632717/>



<https://twitter.com/SageSapYorks>



Reality Solutions Limited | 1 Global Business Park | Hamburg Road | Hull HU7 0AE

Reality Solutions Limited  
Unit 1 Global Business Park  
Hamburg Road  
Kingston Upon Hull  
HU7 0AE



Business Partner

Microsoft  
Partner

Silver Cloud Productivity