

## Get paid on time, every time.

Automate payment collection and reconciliation with the UK's leading Direct Debit provider. Take recurring payments by Direct Debit and improve cashflow, save time and pay lower fees.

Questions?  
Call 020 8338 9537

How they get paid today

## Credit / Debit Card

### Why switch to GoCardless?

#### Get paid on time

automatically take payment on the invoice due date

#### Lower cost

1% per transaction, min 20p capped at £2/€2

#### Reduce admin

automatic payment collection and reconciliation with Sage

#### Reduce churn

Lost/expired cards results in avg 5% involuntary churn. Reduce to 0.5% with GoCardless.

Automatic renewals

How they get paid today

## Standing Order

### Why switch to GoCardless?

#### Reduce admin

automatic payment collection and reconciliation with Sage

#### More control

more flexibility with daily collections and simple customer set up

#### No more awkward conversations

Stop chasing customers for payment and change prices without waiting for the customer to take action

How they get paid today

## Other Direct Debit provider

### Why switch to GoCardless?

#### Low, transparent costs

only pay for successful transactions.

#### Reduce admin

automatic payment collection and reconciliation with Sage

#### More control

more flexibility with daily collections and simple customer set up

#### Multi currency

take payments in the UK & EU

How they get paid today

## Cash / Cheque

### Why switch to GoCardless?

#### Get paid on time

automatically take payment on the invoice due date

#### Reduce admin

automatic payment collection and reconciliation with Sage

#### More control

flexibility with daily payment collection and simple customer set up

#### Quick, low cost service

reduce clearing time to 2 days and no hidden processing charges

## FAQ's

### Who are GoCardless?

GoCardless is the UK's leading Direct Debit provider, providing payment services for more than 25,000 businesses including Sage.

#### What is Direct Debit?

Two things make direct debit unique:

1. DD is a bank to bank payment method. There are no card networks, making it cheaper
2. DD is a pull based system. Instead of waiting for the customer to push funds to you, you pull funds from their bank account

Paying customers are notified before a payment is taken, and details are taken via secure GoCardless hosted payment pages

#### How do I sign up?

'Quick set up' select 'GoCardless for Sage50' in Company Preferences and follow the steps. Create a new GoCardless account or select Direct Debit in the toolbar.

#### How much does it cost?

GoCardless charge 1% per successful transaction, min 20p capped at £2/€2. Standard has no additional charges  
[Find out more about upgrades](#)

#### What type of payments can I collect?

Take one off and recurring payments, with fixed or variable amounts. You can change the amount, day of collection or frequency, and take payment for one off or ad hoc invoices without setting up a new Direct Debit mandate

#### Is it secure?

GoCardless is FCA regulated and adheres to high levels of security.  
[More info](#)

#### I'm using another Direct Debit provider, can I switch?

Yes, it's a simple process with no disruption to payments. Call 020 8338 9537 to find out more

#### I'm using an older version of the GoCardless for Sage integration

It's easy to switch, call 020 8338 9537 to find out more

#### How long does it take for the money to reach my account?

Funds will be paid out 2 days after the customer is charged.  
[Find out more](#)

#### Will my customers want to use Direct Debit?

DD is a popular payment method and trusted due to the DD guarantee. GoCardless can advise on customer comms

## Resources & Contact Details

[Sage support centre](#)

[Toolkit for Accountants](#)

[GoCardless support](#)

**GoCardless support:**  
020 8338 9538

**GoCardless sales team:**  
020 8338 9537

**Partnership contact:**  
[rachel@gocardless.com](mailto:rachel@gocardless.com)