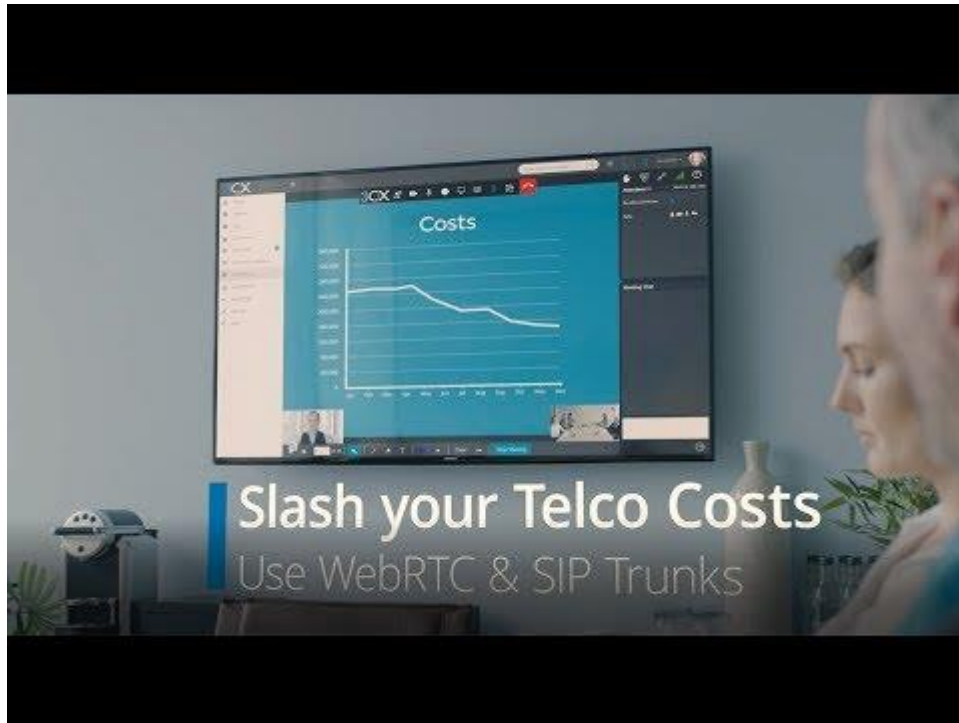


A MODERN & AFFORDABLE TELEPHONE SYSTEM FOR YOUR BUSINESS!



WHAT IS 3CX?

3CX is a modern VoIP telephone system which is packed full of advanced features to benefit your business whether you are working on-site or away from the office.

3CX is an ideal replacement to outdated traditional telephone systems and is a perfect choice for any business of any size at an affordable price.

3CX BENEFITS

- Easy Installation & Management - Pre-configured templates for easy integration with leading SIP Trunk providers
- High Quality Calls - High quality codecs ensure your calls always sound great
- Save on Telco Costs - Save on call costs by lowering mobile & customer service number bills
- Connected Anywhere - Use your office extension anywhere with the 3CX mobile apps and web client
- Safe & Secure - 3CX proactively protects you against security threats in real-time.
- Flexibility - Seamlessly switch between handset, headset and or mobile device
- Head in the Clouds – 3CX can be installed on a physical or virtual server on-premises or deployed to the cloud



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3CX PRODUCT FEATURES

- 3CX Mobile Application - Make and receive calls from any iOS or Android device
- 3CX Softphone - Make and receive calls from your desktop or web browser
- Video Conferencing - Reliable, high quality video conferencing available as part of your 3CX system.
- Call Routing - Manage calls intelligently with custom routing, forwarding, and parking.
- Live Chat & Talk - Add live chat to your business website with integrated click to call functionality.
- Real Time Status - See the availability of any extension and employee on your system.
- CRM Integrations - Integrate with popular CRMs for click to call, call journaling and more.
- Call Recording - Record calls and log analytics with your CRM of choice.
- Customisable Panels - Let your admins and users customise and personalise their 3CX system.

COMPARE PACKAGES

Core PBX Features	Standard	Professional	Enterprise
Extensions	Unlimited	Unlimited	Unlimited
Import / Export Extensions via CSV	✓	✓	✓
SIP Trunks / Gateways Support	✓	✓	✓
Call Routing by DID & CID (DDI)	✓	✓	✓
Extensive Codec Support	✓	✓	✓
Voicemail to Email	✓	✓	✓
Calling Line Identification Presentation (CLIP)	✓	✓	✓
Call Transfers (Blind & Attendant)	✓	✓	✓
Calling Line Identification Restriction (CLIR)	✓	✓	✓
Call Forward on Busy (CFB)	✓	✓	✓
Call Forward on No Answer (CFU)	✓	✓	✓
Hold (CW) incl. Custom Music on Hold	✓	✓	✓
Intercom / Paging / PA Announcements	✓	✓	✓
Call Parking / Pickup	✓	✓	✓
Busy Lamp Field (BLF)	✓	✓	✓
Real Time System Status	✓	✓	✓
Easy Backup and Restore (incl. Scheduled Backup)	✓	✓	✓
VMware / Hyper-V / KVM Compatibility	✓	✓	✓
Amazon, Google Cloud, Microsoft Azure	✓	✓	✓
3CX SBC Connectivity	✓	✓	✓
Voicemail	✓	✓	✓
Voicemail Transcription		✓	✓
Custom FQDN		✓	✓
Custom SMTP Server		✓	✓



Office Productivity	Standard	Professional	Enterprise
Sennheiser Headset Integration	✓	✓	✓
Auto Attendant / Digital Receptionist	✓	✓	✓
Ring Extension & Mobile Simultaneously	✓	✓	✓
Integrated Fax Server (Central and per User)	✓	✓	✓
Supported SIP Phones Integration	✓	✓	✓
Manage IP Phones Network Wide	✓	✓	✓
Automatic Plug & Play Phone Provisioning	✓	✓	✓
3CX Apps: Windows and Web Client, iOS, Android	✓	✓	✓
Directory (Company & Private Phonebook)	✓	✓	✓
Sync with Office 365 (Users' Phonebook)		✓	✓
Call Query against DB & CRM		✓	✓
Hotel PBX Features incl. Fidelio Certified and Mitel Compatible		✓	✓
Web Conferencing Participants	25	100	250

Call Centre Features	Standard	Professional	Enterprise
Call Logging	✓	✓	✓
Click2Call Browser Extension	✓	✓	✓
Click2Talk	✓	✓	✓
Click2Meet	✓	✓	✓
Website Live Chat and Talk	✓	✓	✓
Call Queue Group Rights Management		✓	✓
CRM Integration		✓	✓
Sync with Office 365 (Azure AD)		✓	✓
Call Queuing		✓	✓
Real Time Statistics & Monitoring		✓	✓
Supervisor Agent Status Override		✓	✓
SLA Alerting		✓	✓
Switchboard		✓	✓
Wallboard		✓	✓
Callback		✓	✓
Call & Queue Reporting		✓	✓
Call Recording Transcription and Search		✓	✓
Barge In / Listen In / Whisper		✓	✓
See Group Recordings		✓	✓

Enterprise Features	Standard	Professional	Enterprise
Call Flow Designer		✓	✓
Hot Desking		✓	✓
Scheduled Restore		✓	✓
Connect Remote Offices (Bridges)		✓	✓
Call Recording Restrictions (Start/Stop)			✓
Skill based Routing			✓
Customize IP Phone Logo			✓
Inbuilt Failover			✓



WHY CHOOSE REALITY SOLUTIONS

Our aim is to help you achieve business efficiency and success by implementing financial software solutions, IT communications strategies or solutions that meet your needs precisely.

Meeting our customers' expectations is our minimum objective. We strive constantly, however, to surpass expectations.

Our mission is to contribute to your organisation's efficiency and business success through the development and deployment of appropriate business and financial solutions appropriate and tailored to your business and its communications strategy and solutions.



REQUEST A QUOTE

To request a quote, please contact our Sales Team,



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